Supplement to Terms and Conditions for the anonymous Basiskort

Valid from 21 May 2026 to 31 October 2026

Temporary option for customers with the customer type 'Pensioner' and 'Disabled'

If you are entitled to travel with the customer type 'Pensioner' or the customer type 'Disabled, and you are a traveller over the age of 16, you may use an anonymous Basiskort set to the customer type 'Child' as a valid ticket/travel authority.

You can only make use of the option to travel with an anonymous Basiskort set to the customer type 'Child', and thus travel at a reduced price, up to and including 31 October 2026.

Read more about these customer types at www.basiskort.dk.

If you are entitled to the customer type 'Disabled', you may bring one companion who can travel at the child fare. You must check in your companion on your anonymous Basiskort with the customer type 'Child'. Read more about the companion scheme in the Joint National Travel Regulations, which you can find at www.rejsekortrejseplan.dk

Conditions

During ticket inspection, if you are a card holder over the age of 16 travelling with an anonymous Basiskort set to the customer type 'Child', you must, upon request from ticket inspectors or similar staff, present relevant documentation proving that you are entitled to travel with the customer type Child on an anonymous Basiskort. The following documentation requirements apply:

- If you are 67 years of age or older, you must present documentation of your age, for example a health insurance card, driving licence or passport.
- If you are under 67 years of age and receive disability pension, senior pension or early retirement pension (including partial pension) from Udbetaling Danmark, you must present either a DSB Identification Card, the most recent payment letter from Udbetaling Danmark (sent annually and in case of any changes during the year), or a Pensioner Certificate from Udbetaling Danmark.
- If you are entitled to travel with the customer type 'Disabled', you must present a Companion Card Denmark or a membership card from either the Danish Association of the Blind or the Refsnæs Vision Centre.

You must therefore bring the relevant documentation with you on all journeys.

After 31 October, you must have another valid ticket/travel authority if you wish to continue travelling at a reduced price. You are responsible for informing yourself about alternative tickets/travel authorities at www.basiskort.dk.

This is because Rejsekort & Rejseplan A/S does not register contact details for customers with the anonymous Basiskort and therefore cannot contact you after purchase.

Sanctions

If you do not meet the above documentation requirements during your journey with an anonymous Basiskort set to the customer type 'Child', this means that, as the card holder, you will be issued a penalty fare during ticket inspection for travelling without a valid ticket/travel authority.

If, as a traveller over the age of 16, you travel after 31 October 2026 with an anonymous Basiskort set to the customer type ‘Child’, this will likewise result in you, as the card holder, being issued a penalty fare during ticket inspection for travelling without a valid ticket/travel authority.

Supplementary terms and travel Regulations

When you use a Basiskort, this supplement, the terms and conditions for the anonymous Basiskort, and the applicable Joint National Travel Regulations, including applicable supplements, all apply.